



Terms & Conditions

A non refundable deposit may be required to secure a booking and will be requested at the Kervi's Marquee's ("Company") discretion on an individual event basis. The full balance must be paid on or prior to the marquee erection date by cash or bank transfer. We cannot accept cheques at delivery, Cheque payments cannot be accepted any later than 10 days before the erection date and must be showing as cleared funds in the Company account prior to delivery.

The person(s) hiring the marquee ("Hirer") shall be responsible for any lost, stolen or damage and shall be liable to a fee unless this can be waived if there is a small amount (subject to Company's discretion). Excess fees are calculated individually for each hire in relation to their cost. The fee can quickly be calculated at time of marquee.

Security of unattended equipment is the full responsibility of the Hirer especially if the site is not the hirer's land; we strongly advise that the hirer arranges security for the duration of the hire as losses will not be covered by the Company Insurance. The hirer will be responsible for all equipment hired until collected by Company employees. If there is a delay in collection then the hirer must ensure that all equipment is secured in order to prevent theft/damage. If the Company cannot gain access to equipment hired then this will remain the responsibility of the hirer until it is collected.

UNDERGROUND SERVICES

It is the Hirer's responsibility to provide the company with information of any underground services (gas, water, electricity etc) that could be damaged by marquee fixing spikes. The Hirer will be responsible for any costs associated with the repair to unmarked/unidentified services and associated costs relating to their interruption resulting from not being identified to the Company.

WEATHER

If extreme weather is forecast during the hire period the Company has the right to decline the erection and use of the structure. This is for the safety of all concerned. The Company monitors wind forecast daily and if gusting winds which exceed those set out in our wind management plan, we will endeavour to contact the Hirer and give advice on any action to be taken.

DAMAGE

Any equipment found damaged or missing during the hire period will be repaired or replaced at the Hirer's expense. No items or objects should be stuck to, fixed to, or suspended from the marquee sides, roofs or framework. If tape is used anywhere on the marquee structure a minimum charge of £25 will be levied for cleaning of any residue.

MARQUEE STRUCTURE

When the marquee has been erected and all exits or openings agreed, this should not be altered or tampered with in any way as this may render the structure unsafe.

FLOORING OR GROUND

It is expected that if flooring is ordered the ground will be suitably flat to accommodate the type of floor used. The company cannot be held responsible for any uneven finish to the floor caused by pitting or bumps on the surface beneath. The Hirer should arrange to level surfaces as much as possible prior to marquee erection. If the marquee build is delayed or cancelled due to the site being ill prepared this may result in loss of the booking deposit and the Company cannot be held liable. Grass surfaces must be cut short and all debris including fouling by dogs and other animals must be removed prior to the build.

SAFETY

For the safety of all concerned, the Hirer shall not enter the structure during the time the marquee is being built. The company cannot be held responsible for any injury or damage sustained by the public in or around the marquee during the hire period. Under no circumstances should the Hirer alter or tamper with any electrical appliance or power lead following installation. This includes extension cables. The hirer should not "plug in" any electrical appliance or power lead to existing extension cables without first discussing this with a Company representative as this can lead to mains power being overloaded.

LIABILITY

The Company will not accept Liability and you may be liable for part/full hire fee:

- When the marquee build is delayed or cancelled due to the site being inaccessible or ill prepared or in any instance where the site is deemed unsafe by Company representatives;
- Delay or cancellation due to adverse weather conditions;
- Delay or cancellation due to the Hirer not obtaining appropriate permission from the public or local authority;
- When water ballasts are used, any delay or cancellation due to no suitable water source being available. Suitable sources include a hydrant or fast flow mains supply. Household or domestic taps are not suitable.

CANCELLATION

In any instance where the Hirer needs to cancel the order, they must first call on our telephone number 07842524324 / 07455322005 or email us at kervismarquee@gmail.com